



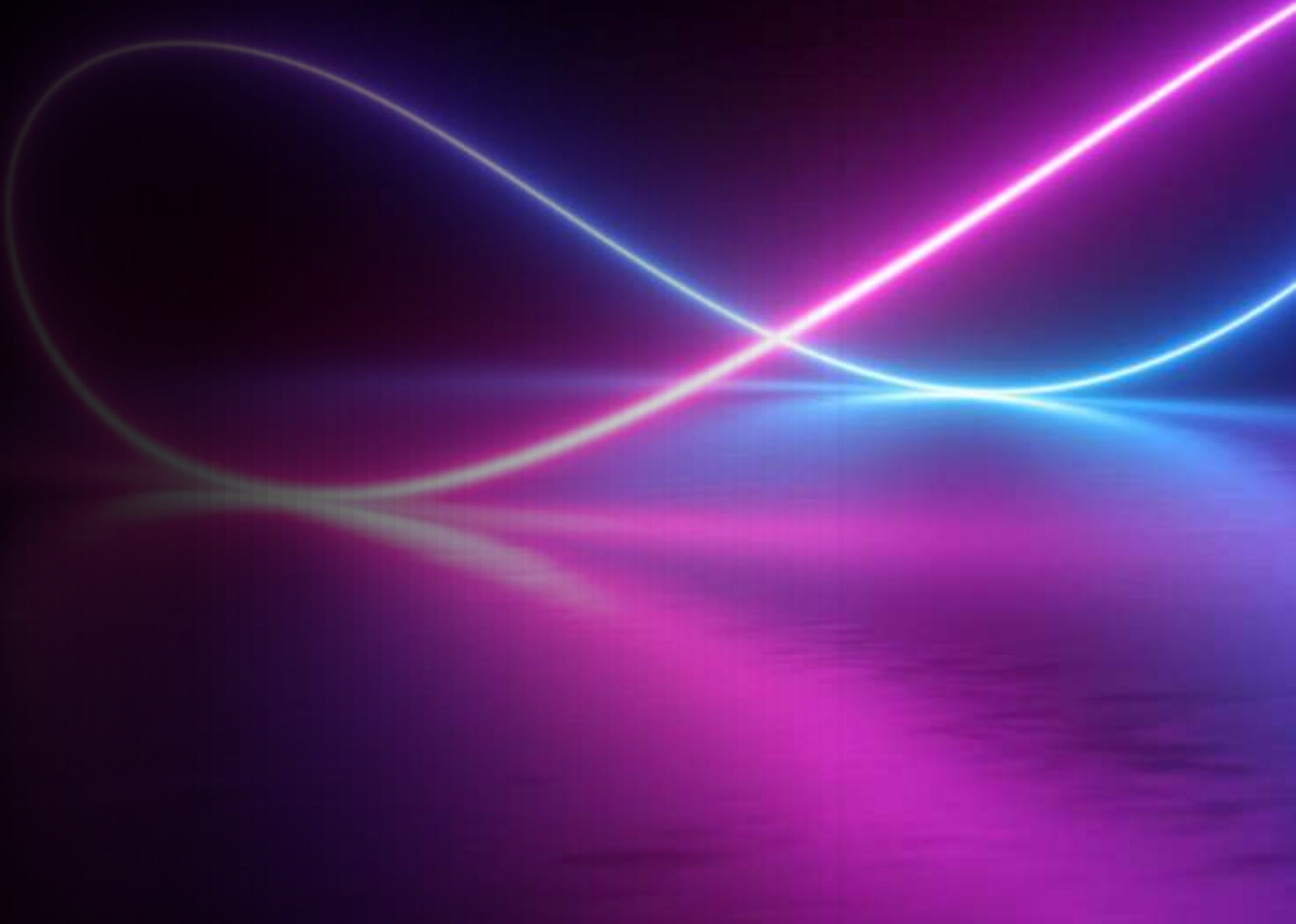
BEFORE YOUR APPOINTMENT

- We will email you key information
- You may be asked to complete a new medical history form
- We will ask you to complete a virus screening check





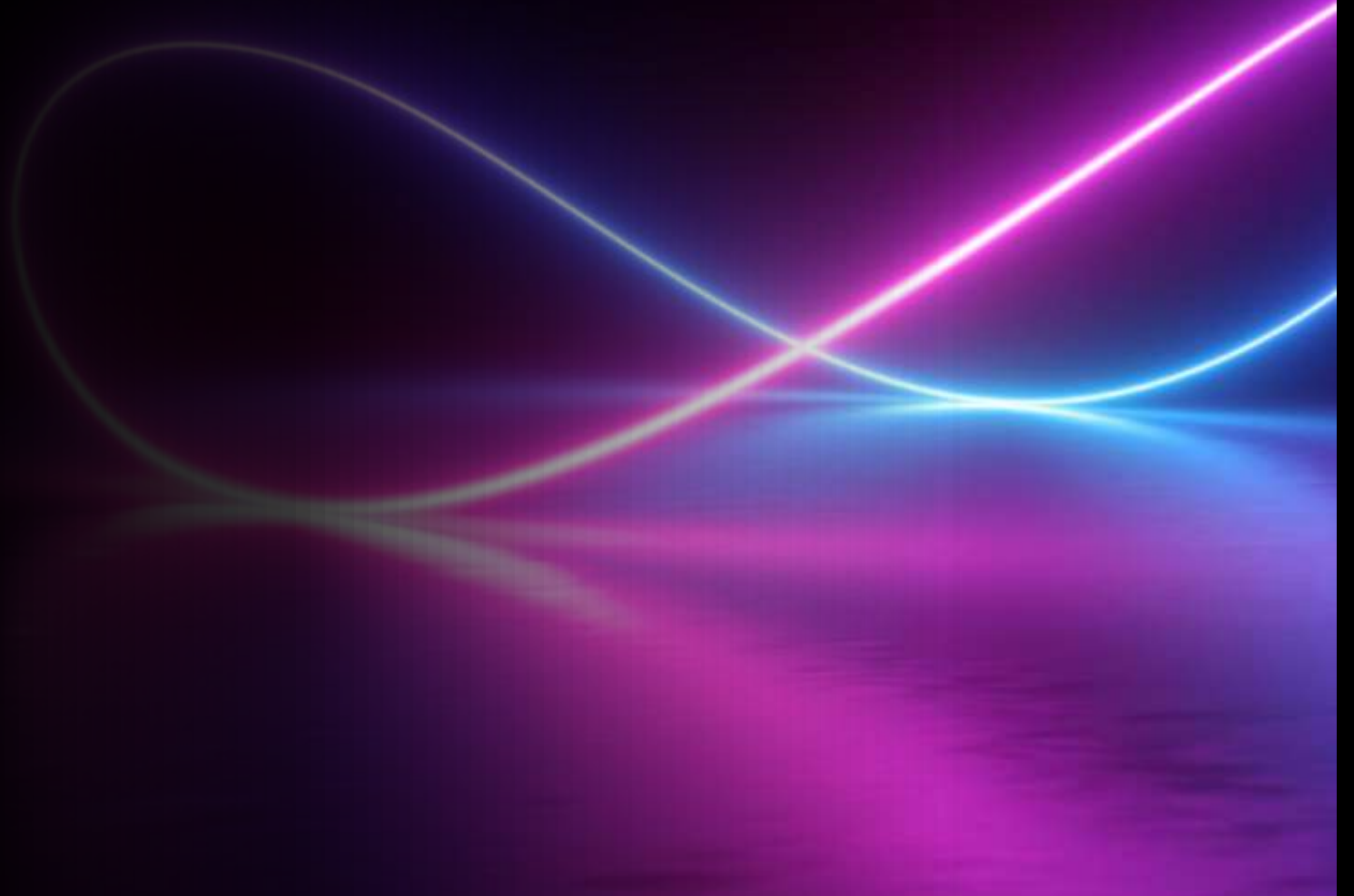
ON THE DAY OF YOUR APPOINTMENT

- Before you arrive, please hydrate and clean your teeth
 - Please bring only what you need to your appointment and limit valuables
 - Please remain outside of the practice, someone will come and get you prior to your appointment
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WHEN YOU ENTER THE PRACTICE

- We will ask you to sanitise your hands
- We will take your temperature and ask you some questions regarding your health
- You may be asked to place your coats and belongings in a plastic box
- Our reception team will be behind plastic screens
- You will be guided straight into the surgery





IN THE SURGERY

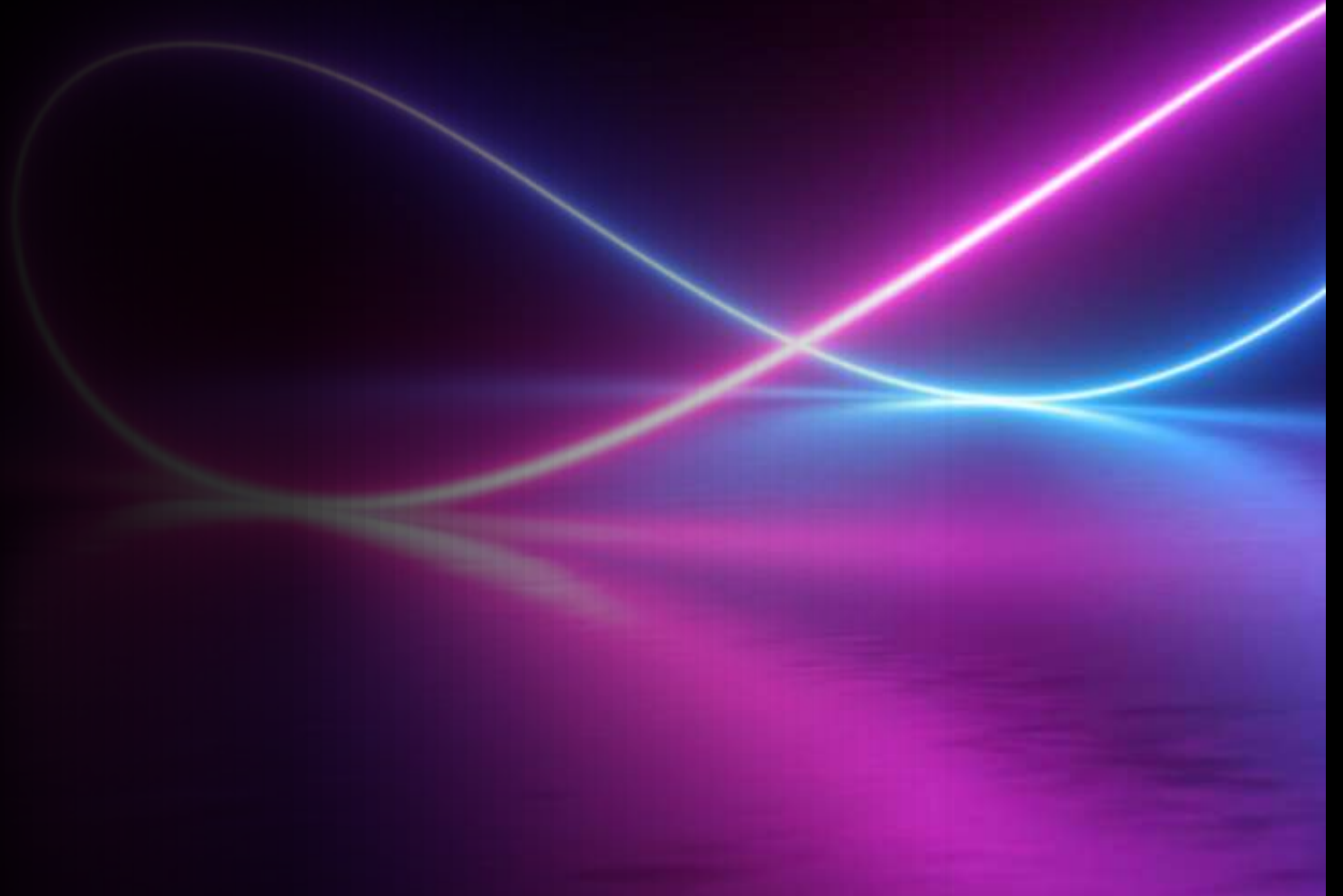
- Your dentist and nurse may be wearing different protective equipment depending on what treatment you are having. Don't worry this is just for everyone's safety.
- All areas in the surgery are disinfected before and after your appointment





LEAVING THE PRACTICE

- A member of our team will escort you to the exit and ask you to sanitise your hands prior to leaving.
- We will contact you to make any further appointments.
- We request that where possible payment is made prior to your appointment or using a contactless card.





KEY INFORMATION

- We will contact you to arrange your appointment
 - In an emergency please call the practice number, 01935 434440 and you will be able to obtain emergency advice
 - Our patient toilets will not be open
 - Our waiting room will not be open
 - Please avoid bringing anyone with you to your appointment, Parents/guardians and carers will be screened and asked to wear a mask during their time in the practice.
 - We will not be able to see as many patients in a day as we used to, thank you for your understanding
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